

## PERFORMANCE DELIVERY REPORT

Name : Mr. Timotheus Driesen Company : .....

Vessel/ Voyage : Thalassa Avra /OPF1EE1MA ETA : October 10, 2018

No. of Packages : 238 packages Volume : 35 cbm

Job No : R'INT/SB/IMP-013/2018 Team : .....

This is to confirm that on **Friday, October 19, 2018** PT. RETRANS INTERNATIONAL has made delivery of the above shipment to my destination address in Indonesia at **Istana Dieng Timur I No. 5A, Malang, East Java, Indonesia.**

Would you kindly take a few minutes to answer the following questions :

- The promptness in returning your phone calls  Excellent  Good  Fair  Poor
- The efforts in keeping you informed of shipment arrival and delivery  Excellent  Good  Fair  Poor
- The ability to address your questions and concern  Excellent  Good  Fair  Poor
- The professionalism and care of the delivery crew  Excellent  Good  Fair  Poor

- Was unpacking properly performed ?  Yes  No

Was there any damaged to your goods? If so, please specify :

YES ⇒ GLASS OF PAINTING BROKEN, LAMP BROKEN,  
BACK OF BED DAMAGED

**Do you have any suggestions that may improve our service ?**

Comments :

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Job Rating :  Excellent  Good  Fair  Poor

Created-August 31, 2018/TA

 19/10/18  
Receiving party's signature & date

### RETRANS

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