

## PERFORMANCE DELIVERY REPORT

Name : Mr. Djoni Prawirakoesoemah Company : -  
 Vessel/ Voyage : CMA CGM JULES VERNE V419E ETA : 01 December 2019  
 No. of Packages : 160 Packages Volume : 1x20 ft  
 Job No : R'INT/SB/IMPS-013/2019 Team : .....

This is to confirm that on **Wednesday, 15 January 2020 PT.** RETRANS INTERNATIONAL has made delivery of the above shipment from **Germany** to my destination address in Indonesia at **Jl. Durian No.9B, Jagakarsa, Jakarta Selatan.**

Would you kindly take a few minutes to answer the following questions :

- The promptness in returning your phone calls  Excellent  Good  Fair  Poor
  - The efforts in keeping you informed of shipment arrival and delivery  Excellent  Good  Fair  Poor
  - The ability to address your questions and concern  Excellent  Good  Fair  Poor
  - The professionalism and care of the delivery crew  Excellent  Good  Fair  Poor
- Was unpacking properly performed ?  Yes  No

Was there any damaged to your goods? If so, please specify :

Marmour table - 1 piece of marmour broken out

**Do you have any suggestions that may improve our service ?**

Comments :

Very very good service + friendliness  
 It's really fun to have a partner like Retrans Intern.

Job Rating :  Excellent  Good  Fair  Poor



*Claudia Preul*  
 Receiving party's signature & date

Created-August 31, 2018/TA

All over very nice + easy to work with

*Claudia*

**RETRANS**